HEATING AND COOLING KNOWHOW AND SOLUTIONS



HACKS Final Event – 14 February 2023







HEATING AND COOLING KNOWHOW AND SOLUTIONS



HACKS in practice

Reaching different target groups: citizens, manufacturers, installers, retailers, multipliers and the media

HACKS Final Event – 14 February 2023







HACKS impact

Consumer Involvement

Stakeholder Involvement

Web pages

Media coverage

Partnerships with installers, retailers, consumer association and other multipliers

Actions targeting manufacturers









Key figures

Page views on HACKS webpages*: 2,5 Million

Media contacts (on-line, printed and social networks*: approx. 145 Million

Partnerships with stakeholders*: 223

* Preliminary figures for the project period September 19 – December 2022, final numbers in the report will include January & February 2023









Assessment of accumulated energy savings

Savings generated in the area	Savings*
"Consumer"	445 GWh
"Stakeholders"	180 GWh
TOTAL Final Energy Savings	625 GWh

^{*} Preliminary figures for the project period September 19 – December 2022, final numbers in the report will include January & February 2023









Selected best practice examples presented today

Winter energy saving campaign in Czech Republic

Promoting our products on Facebook in UK

Seminar for consumers: Heat pumps for energy independence in Germany

Awareness raising among teenagers in Sweden and Norway

Partnership with installers in Spain

Competition for efficient windows in Poland

Rebate programs in Luxemburg

Transforming the European comfort fan market









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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Czech Republic

Final conference, 14 February 2023



Více na Fzkrotimeenergie.cz / uspornespotrebice.cz



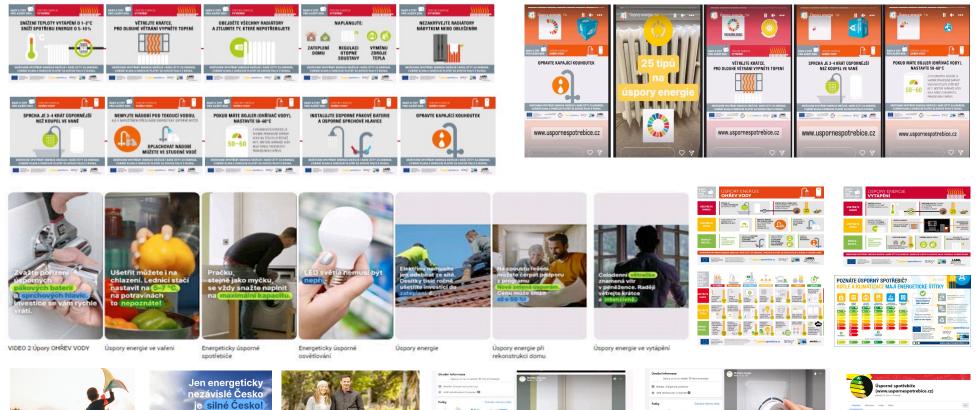








Extensive Energy Savings Campaign - Autumn 2022 / Winter 2023 (1/3)





Variety of

channels:

communication

Social media:

• Infographics

Twitter,

Facebook,





















Extensive Energy Savings Campaign - Autumn 2022 / Winter 2023 (2/3)



Drahé Česko?

Úspory energie jsou správná věc - pomáhají snižovat naše náklady, chrání klima, omezují investice, které posíláme do zahraničí na podporu invazní armády...

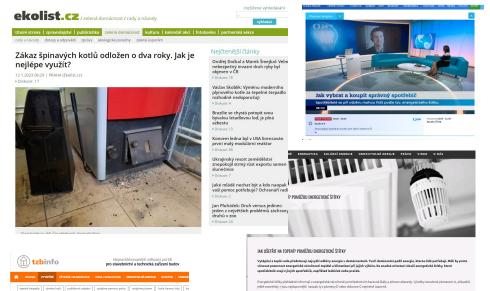
Děkuji České televizi za seriál "Drahé Česko?", ve kterém přináší rady a tipy na snižování našich nákladů, například i v oblasti elektrospotřebičů:











Variety of communication channels:

- Podcasts
- Radio spots
- Media interviews







C Líbí se 14 O Komentáře 5

Juraj Krivošík (SEVEn): Šance snížit účty za energie je právě teď, ušetřit spotřebu je přitom jednoduché

Před 3 měsíc

Energetické štítky pro zdroje tepla

1. Energetický štítek

Navzdory zavedení cenových stropů budou účty za energie v letošní topné sezóně velmi vysoké. Přitom významně snížit spotřebu lze i pomocí několi...















Extensive Energy Savings Campaign - Autumn 2022 / Winter 2023 (3/3)









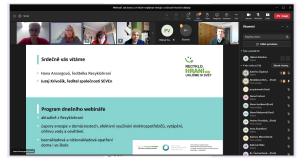






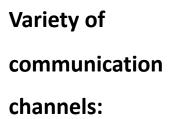












- Events
- Leaflets / brochures
- Municipalities
- Train-the trainerwebinars









Arguments

Energy efficiency as a tool for reducing fuel imports from Russia, to limit our sponsoring of their army & ensure energy independence

Lower energy bills

Protect climate and clean air











Important dissemination partners

Ministries	Ministry of social affairs
	Ministry of environment
Public agencies	Labour offices
	State environment fund
NGOs	Food bank
	People in need, etc.
Municipalities	Kladno, Tábor, Pelhřimov, Bystřice, Velvary, Ždár nad Sázavou, Prague 7, Prague 10, etc.
Media partnerships	Obnovitelne.cz, ekolist.cz
Other institutions	Czech Railways, Charles University, schools, etc.









Reach

Objective	HACKS Year 3	Total
To engage consumers – page views	128k (so far)	330k
Media contacts/reach	677K	959K
(listeners, readers, viewers)		
Socail media reach	665k	722k
(Facebook, Twitter, IG, LinkedIn)		
Total reach	1.3M	1.7M
Articles	33	50
Infographics	30	51
Press releases	1	3
Social media posts	168	303
Leaflets / brochures	1800	2800
Train-the-trainers webinars	>770	>770

Over one million reached through the media campaign between Autumn 2022 – Winter 2023





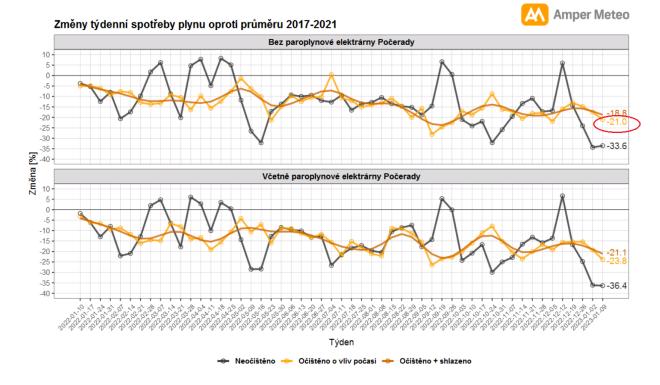




Impact

 Natural gas consumption in the Czech Republic reduced by ~20% even with weather conditions

counted

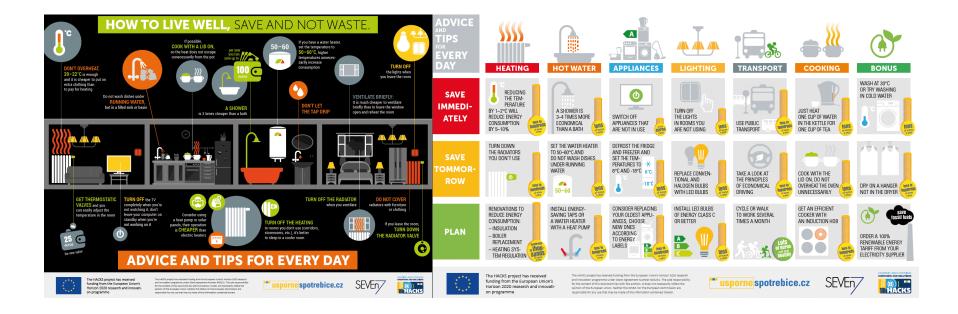












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Promoting our products on Facebook

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Our winter audiences

- Wood-fuelled Stoves Interests: Fireplace & Sustainable Energy
- Heat Pumps Interests
- Ground Source Interests: Heat Pumps & Environmental Technology
- Biomass Boilers Interests: Boilers & Biomass/Bioenergy
- Generic Interests: Home & Efficient Energy Use
- Generic Interests: Sustainable Energy & Home
- Generic Interests: Air Source Heat Pumps
- Generic Interests: Environmental Technology Interests
- Generic Interests: Home Appliances + Environmental Health









Our creatives





toptenuk.org Save Money While Being **Energy Efficient**

Learn more



Top10 Energy Efficiency Guide ⋅・・ X

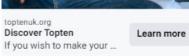
Are you considering investing in a wood-fuelled

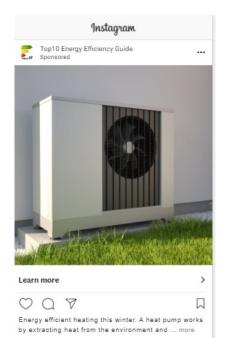






Top10 Energy Efficiency Guide ... X













Our results: overall

£0.20

Link Clicks **23,288**

£4,600

1,308,109

Frequency 4.4

1.8%

Clicks (all) **50,016**









Our results: in detail

Ad name	Link clicks	Impressions	CTR	CPC
Fireplace - Single Image	18,761	968,233.0	4.14%	0.19
Ground Source Heat Pump - Single Image	2,915	236,299.0	2.57%	0.26
Water Source Heat Pump - Single Image	302	24,516.0	3.51%	0.21
Boiler - Single Image	222	12,745.0	5.64%	0.33
Biomass - Single Image	362	20,640.0	3.40%	0.21
Topten - Copy 1 - Single Image	348	25,770.0	2.63%	0.18
Hot Water Heat Pump - Single Image	164	9,724.0	4.94%	0.23
Topten - Copy 2 - Single Image	206	9,207.0	4.56%	0.22
Air Source Heat Pump - Single Image	8	975.0	1.44%	0.23

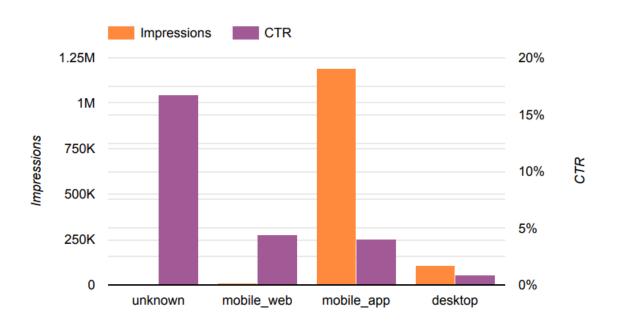


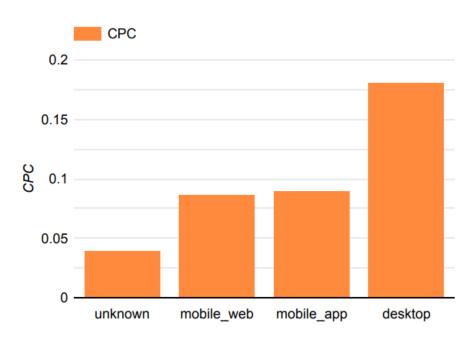






Our results: in detail













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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Seminar for consumers: Heat pumps for energy independence

HACKS Final Event – 14 February 2023



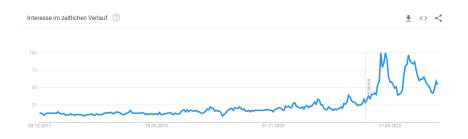


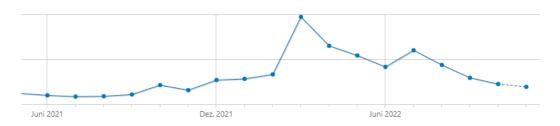




Background

- High demand on information about heat pumps since war in Ukraine and energy crisis
- Consumer inform themselves on their own





Google Search Volume on heat pumps 2017 - 2022

Page views of heat pump content on co2online.de 2021 - 2022



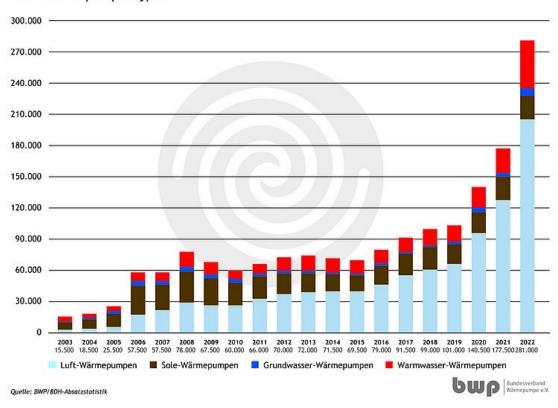






Background

Absatzentwicklung Wärmepumpen in Deutschland 2003-2022
Nach Wärmepumpentypen



Number of sold heat pumps in Germany 2003 - 2022









Our approach: Supporting consumers and multipliers

- ✓ Online content for first information
- Online seminar as a solution for first consultation
- ✓ Online energy calculators for individual consultation
- ✓ Product lists for product decisions









The seminar: What the consumers want to know

- Prerequisites for the installation
- Delivery times, brands, installation services
- Differences in the heat pump technology
- Combination with gas or solar heating technic
- Technical details and consumption values
- Economic efficiency and subsidy programmes











- Heating installer: expert on heat pumps, gives technical and practical information and also builds trust in the craftsmanship
- Energy consultant: the critical voice with focus on data and performance
- co2online on subsidy programmes and buying advice
- Two consumers: one installing, one using







The seminar

- Free registration
- 90 minutes on a Thursday evening (10/29/2022)
- Online via Zoom Webinar
- Interactive surveys and Q&A function



Liebe Energiespar-Fans,

haben Sie Fragen zur Wärmepumpe? Überlegen Sie, ob eine Wärmepumpe auch für Ihr Haus infrage kommt? Oder stehen Auswahl und Einbau schon kurz bevor? Dann besuchen Sie unseren Online-Infoabend zur Wärmepumpe, um Ihre Frage zu stellen und von den Erfahrungen anderer zu ronfüllieren

Online-Infoabend zur Wärmepumpe

Donnerstag, 29. September 2022 19:00–20:30 Uhr Livestream mit Fragerunde



Die Veranstaltung findet unter Beteiligung des EU-Projektes HACKS statt. Ich freue mich auf Ihre Teilnahme und bin gespannt auf Ihre Fragen!

Klimafreundliche Grüße



Ihre Mirka Jedamzik Newsletter-Redaktion

Über die Kampagne "HACKS"

HACKS ist eine europaweite Kampagne über effiziente Heiz- und Kühltechnik. Als deutscher Projekiparther klaft co2enline Verbraucher*innen und Multiplikator*innen über energiereffiziente Produkte und Losungen auf. Heating And Cooling Know-how and Solutions – HACKS* ist finanziert über das Rähmenprogramm der Europäischen Union für Forschung und Innovation Hortozo 2020; Grant Agreement No 845231.













The seminar











The result

• 1.200 registrations, 560 participants

Post-survey:

- 77 % rated the seminar positive, 3% negative
- 96,5% want more online seminars
- Participants wished for more information on:
 - Basic information
 - Technical details
 - Overview of product costs and maintenance costs
 - Information on the products and manufacturers









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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Teaching Materials for Schools and Quiz Competition Sweden vs Norway

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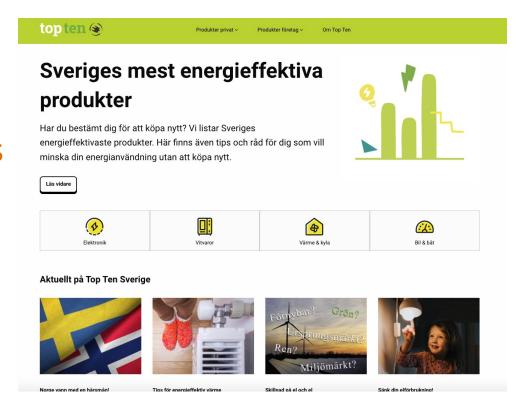






School Material - Purpose

- Spreading awareness regarding energy efficiency
 - Requested by The SSNC and teachers
- Spreading awareness regarding HACKS
 - The Topten Sweden website











School Material – what was included?



KWB

Easyfire 8-35

Easyfire är en serie pelletspannor från KWB. Pannan finns med effekterna 8 kW, 12 kW, 15 kW, 22 kW, 25 kW, 30 kW och 35 kW och passar därför i både små och stora hus. Den är byggd för att passa även i små utrymmen och kräver endast en golvyta på 0,75 kvadratmeter. Enkel konstruktion med askbehållare som mycket sällan behöver tömmas. Utrustad med styrsystemet Comfort 4 som även går att styra på distans. Svensk återförsäljare för pannan är GotFire.

Energiklass: A+

Effekt: 8 kW, 12 kW, 15 kW, 22 kW, 25 kW, 30 kW och 35 kW

Höjd/bredd/djup: 1260/880/930 mm (mindre modellerna)

Pelletsmatning: Lufttryck/skruv

Energieffektivitetsindex (EEI): 118

¿ Läs mer och se återförsäljare

- Ages 13-15
- Two different webpages
 - Energy concepts
 - Exercises
 - Using information on the Top Ten product pages to calculate efficiency









School Material - Results

- Page views and sessions
 - SSNC pages and news letter for schools
 - 2325 page views
 - 2649 opened news letters March 2022
 - Topten Sweden
 - 18 076 page views March 2022
 - 12 439 page views January and February
 2022











School Material - Conclusion



- Overall appreciated
- Increased awareness
- In the process of updating
- Aiming to retrieve more detailed feedback









Quiz – Purpose

- SSNC and the Norwegian Society for the Conservation of Nature
 - Energismart.no
- Aimed at younger audiences
- Inform about energy, energy efficiency and HACKS in a fun way





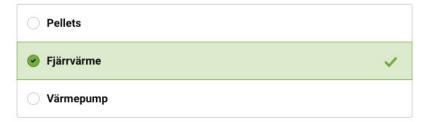




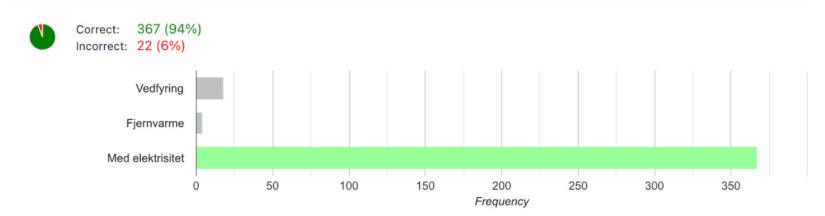




Vilket är det vanligaste sättet att värma sin bostad i Sverige?



Rätt svar: Fjärrvärme Fjärrvärme är ett smidigt sätt att värma upp många bostäder samtidigt i en tätort. Men olika fjärrvärme kan vara olika hållbar och komma från olika källor som t ex sopförbränning, skogsråvaror eller restvärme från industri. På toptensverige.se finns en lista över miljömärkta fjärrvärmeavtal. Hva er den vanligste måten å varme opp private boliger på i Norge?



Which is the most common way to heat private housing in Norway?

- a) Fire wood
- b) District heating
- c) With electricity









Quiz - Results

Winner.... NORWAY!

Sweden: 6.22/10 average score

Norway: 6.67/10 average score

Participants

- Sweden: 190

Norway: 389

Page views

Peak Topten Sweden: 1269 in one day

- June: 26 973 page views

















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HEATING AND COOLING KNOWHOW AND SOLUTIONS



The role of installers as multipliers to help their customers save on energy bills

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- Who is the stakeholder best positioned to advise consumers on how to become more efficient and save on bills?
 - -In Spain the installers play a very important role, normally people consult installers and technicians about which system to choose. They are real energy advisors.

We established a synergy with a National Confederation of Installers.

Map: ECODES · Created with Datawrapper











- Give advice for everyday life and to explain technical issues in a simple and friendly way.
 - VIDEO 1 How to save energy and money?
 - VIDEO 2. Tips to improve the temperature of your home and maintain comfort in winter.
 - VIDEO 3. What types of heating systems can we choose from?
 - VIDEO 4. How to choose the right heating equipment for your needs?

The aim was to create materials that can also be used by other stakeholders

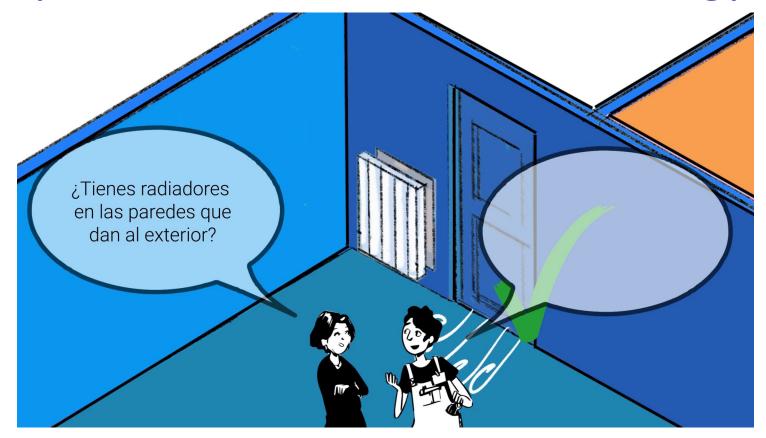
- 1. send to their customers
- 2. social networks and websites
- 3. used in trainings









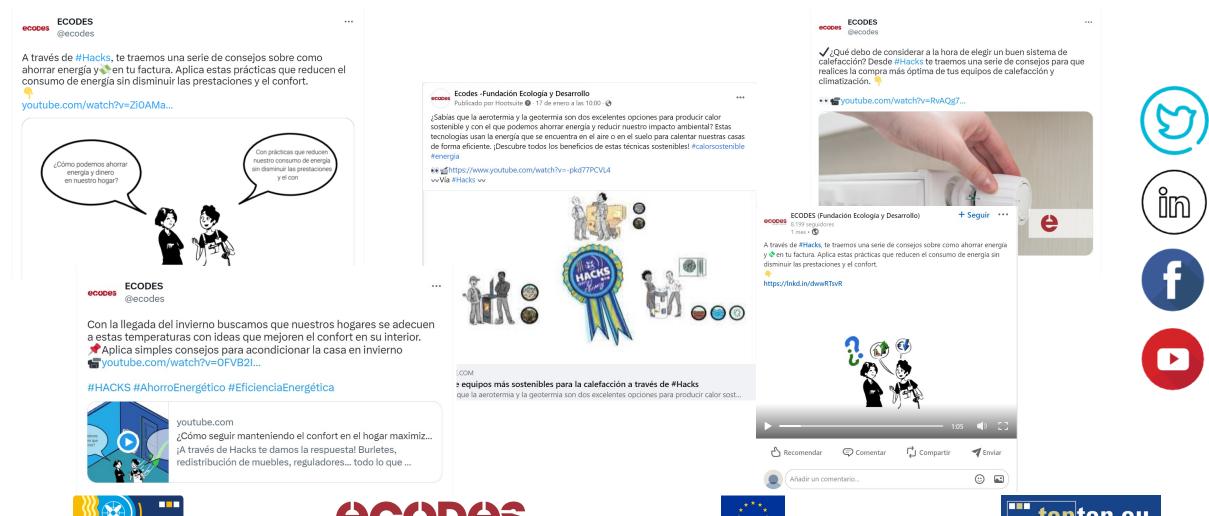












Daniel Sanz - Jeannette Bain Jeannette.bain@ecodes.org

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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Window Competition

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Short History of the TOPTEN Competition











Window energy label

The energy labels of the products were drawn up in the "Window Energy Label" programme, an in-house programme created by the DAEiŚ to calculate the energy efficiency of doors and windows.

HEAT TRANSFER COEFFICIENT FOR WINDOWS AND DOORS - **UW**The basic parameter most often used to characterise the thermal properties of windows and doors.

SOLAR ENERGY TRANSMITTANCE - G

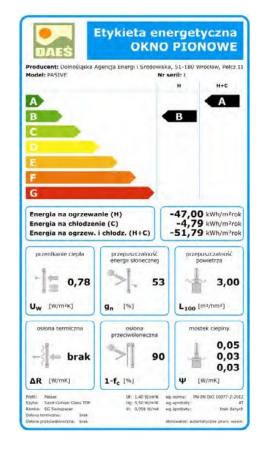
When selecting the glazing, the g value should be as high as possible, but then provision should be made for the use of solar shading.

WINDOW AIR PERMEABILITY - L100

The air permeability of a window (infiltration) determines how

airtight the joinery is.

https://topten.info.pl/private/selection-criteria/okna-drzwi



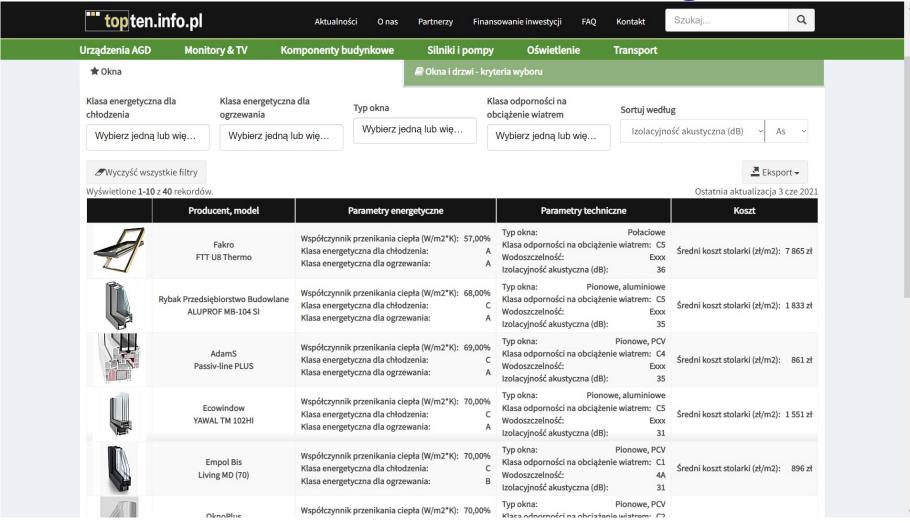








TOPTEN Web Page











Windows catalogue





/ Historia Topten

Idea Topten powstała w 2000 r. w Szwajcarii. W 2004 i 2005 r. podobne inicjatywy z sukcesem powstały we Francii i Austrii, a od 2006 r. projekt jest realizowany w Polsce. Obecnie trwa jego czwarta edycja - TOPTEN ACT - w którą zaangażowanych jest 17 partnerów (z Austrii, Belgii, Czech, Francji, Hiszpanii, Szwecji, Litwy, Luksemburga, Niemiec, Norwegii, Polski, Portugalii, Rumunii, Szwajcarii, Wielkiej Brytanii i Włoch). Inicjatywa TopTen rozwija się także poza kontynentem europejskim - w Chinach, Chile oraz Argentynie.

Wykorzystania Energii ul. Rymera 3/4: 40-048 Katowice tel./fax. +48.32.203.51.20 e-mail: office@fewe.pl

Fundacja na rzecz

Efektywnego

Kierownik projektu: Anna Bogusz (a.bogusz@fewe.pl)



HEATING AND COOLING

KNOWHOW AND SOLUTIONS

Konkurs jest realizowany w ramach projektu "HACKS - Heating And Cooling Know-how and Solutions". Projekt uzyskał finansowanie z unijnego programu badań i innowacji Horizon 2020 w ramach umowy dotacji nr 845231, którego celem jest zachęcać do wdrażania w domach rozwiązań, które zużywają mniej paliwa, obniżają rachunki za energię oraz poprawiają komfort życia, a także wsparcie konsumentów w wymianie nieefektywnych urządzeń grzewczych i chłodzących (HAC) na nowe, energooszczędne.











/ TOPTEN Okna 2019 - Kryteria oceny



Windows catalogue





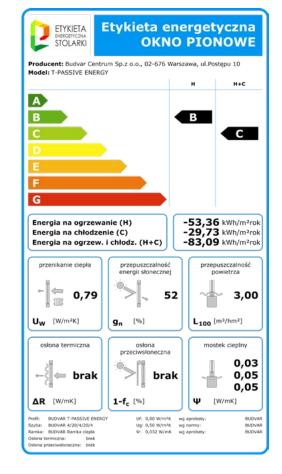
T-PASSIVE ENERGY

T Passive to nowoczesne okno PCV, które dzięki futurystycznemu kształtowi profilu doskonale wygląda, a dzięki trzem szybom, ośmiokomorowym profilom i uszczelce również doskonale izoluje termicznie i akustycznie. Okna T Passive sprawdzą się świetnie wszędzie tam, gdzie potrzebujesz energooszczędności i maksymalnej redukcji utraty ciepła. Okno wykonane jest w Tytanium Technology® z najwyższej jakości komponentów co daje gwarancję na długie lata. zwiększona ilość komór - 8 komorowy profil skrzydła o grubości 86 mm. Profil ma nowoczesny zaokrąglony wygląd projektowany pod kątem aktualnych trendów i oczekiwań klienta a gładka powierzchnia ułatwia czyszczenie.

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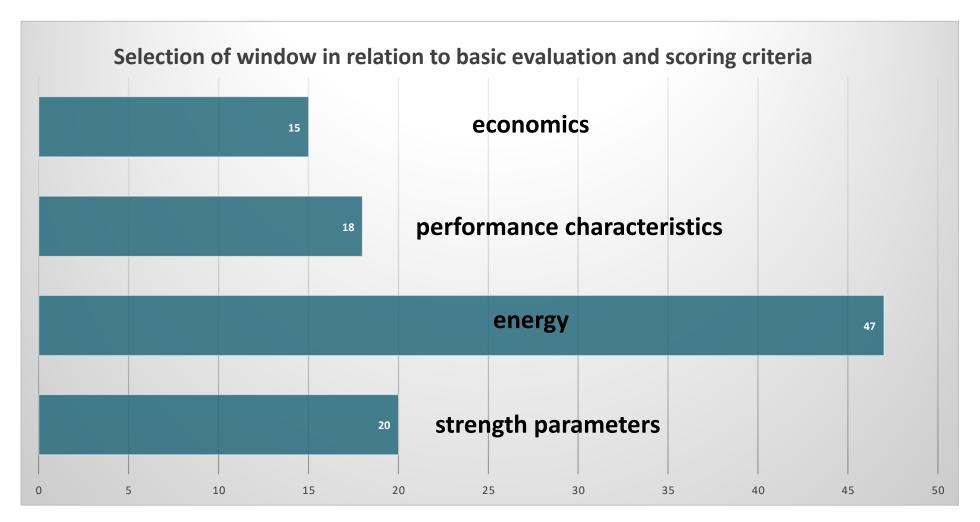








Evaluation criteria











Participants

Product categories	Manufacturers	Products
exterior doors	19	23
roof windows	7	21
vertical aluminium windows	26	26
vertical wooden windows	15	15
vertical PVC windows	25	25
SUM	92 (unique 78)	89









PVC windows

		TOPTEN 2015	TOPTEN 2019	TOPTEN 2022
U [W/m2K]	maximum	0,81	0,86	0,9
	average	0,72	0,76	0,82
	minimum	0,50	0,69	0,74
		TOPTEN 2015	TOPTEN 2019	TOPTEN 2022
Average costs [EUR/m2] / %	maximum	200 / 100%	275 / 138%	353 / 177%
	average	124 / 100%	196 / 158%	200 / 162%
	minimum	71 / 100%	125 / 176%	151 / 213%
		TOPTEN 2015	TOPTEN 2019	TOPTEN 2022
energy efficiency index EE h [kWh/m2rok]	maximum	49,97	55,59	88,6
	average	43,36	47,54	56,7
	minimum	34,19	34,6	45,4











To be continued

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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Rebate programmes in Luxembourg

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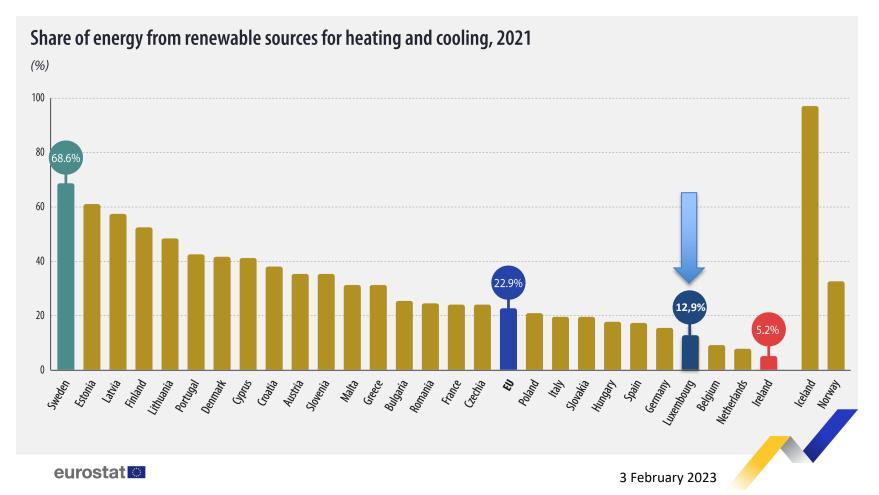






Heating and cooling from renewables

Fourth-last place for Luxembourg



According to Eurostat, Luxembourg scores particularly poorly in terms of energy efficiency in residential buildings.

Around **1.6 tonnes** of greenhouse gases were produced per capita in Luxembourg in 2021 to heat or cool private households.











Klimabonus

Luxembourg's national grant scheme



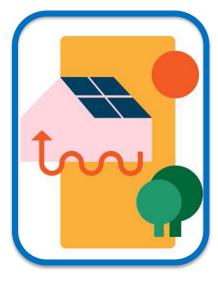
Protection of biodiversity



Sustainable mobility



Sustainable housing



Renewable energy







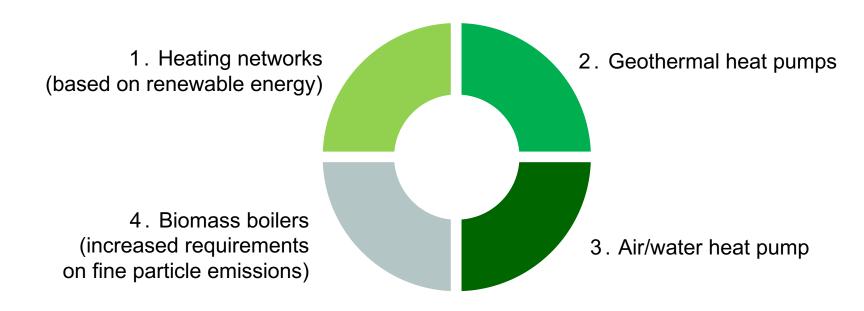




Klimabonus

Financial support for heating systems based on renewable energies

The four alternatives to fossil fuels



Bonus

«Fuel replacement program» for all replacements from fossil to renewable!











Klimabonus Heating pumps

Geothermal heating pumps	Single-family home	Building/apartments
Existing building & New building	8.000 € - 12.000 €	7.500 € - 37.500 €

Air/water heating pumps	Single-family home	Building/apartments
Existing building	5.000 € - 12.000 €	5.000 € - 12.000 €
New building	3.000 €	2.000 € - 10.000 €











Klimabonus Wood-fired boiler

Pellets and wood chips	Single-family home	Building/apartments
Existing building	max. 7.500 €	max. 30.000 €

Wood logs	Single-family home	Building/apartments
Existing building	max. 3.500 €	

Pellet stove	Single-family home	Building/apartments
Existing building	max. 2.500 €	-











Klimabonus

Energy poverty

"Topup social 100% Klimabonus – Wunnen"

For whom:

- ✓ Beneficiary of Klimabonus grants
- ✓ Income level: below the median

What:

- ✓ The "Topup social 100%" can result in a doubling of the aid
 - depending on the beneficiary's household income
 - tripartite: increase of the initial maximum amount from 40% to 100% of the financial support

Objective: Avoid energy poverty!



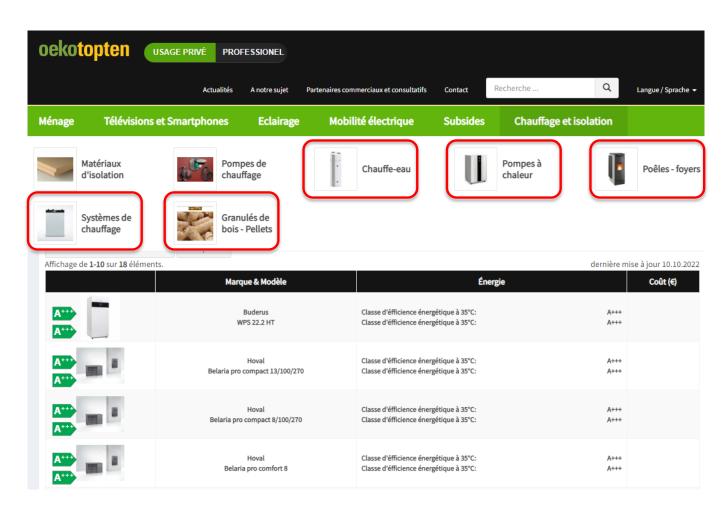








List of eligible products on oekotopten.lu



- With the exception of the heating networks, all eligible heating systems of the "Klimabonus" funding programme can be found on the Oektopten.lu website of the HACKS project.
- In the recommendation section on Oekotopten.lu there is a link to the simulator of the national funding programme "Klimabonus" for more information.



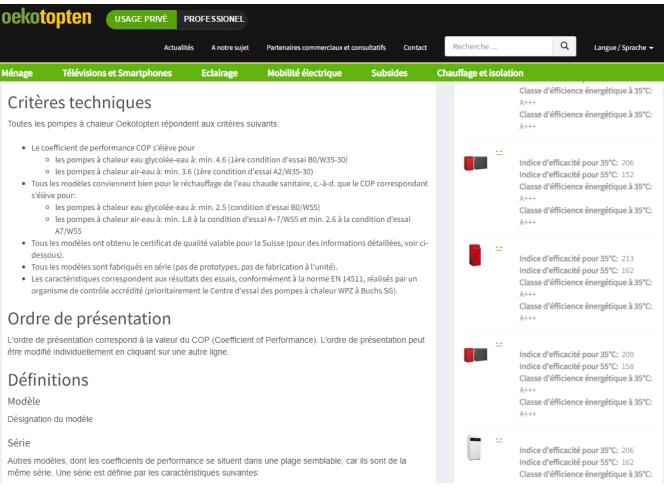








HACKS criteria as basis for Klimabonus



 The criteria for HACKS products were used by the Luxembourg government as the basis for the criteria of its funding programme.





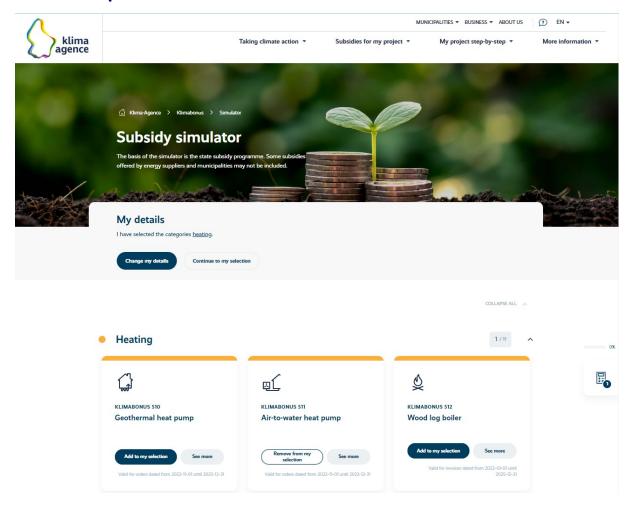


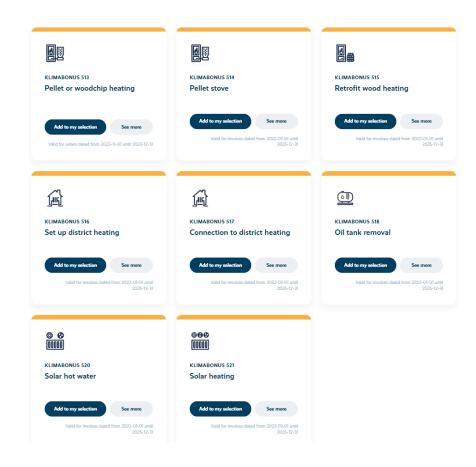




Subsidy simulator

A practical and customisable solution at the heart of the Klima-Agence website

















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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Transforming the European Comfort Fan Market

HACKS Final Event – 14 February 2023









What is an efficient fan?



- Appliances that are designed to create air movement around or on part of a human body for personal cooling comfort.
- Over 52 million units sold in the European Union in 2020. High correlation with heat waves. Potential savings: 1-2 TWh by 2030
- Fan efficiency is measured with the Service Value (the higher, the better)

$$-Service Value = \frac{\frac{m^3}{min}}{W}$$









How it started: Local Subsidy programme (2017)

- Existing Commission Regulation (EU) No 206/2012 for air conditioners, where **comfort fans are only a minor part.** But it does include information requirements for comfort fans.
- To push for energy efficient comfort fans, a Swiss subsidy programme from EKZ (a Swiss cantonal electricity supplier) was started.
- To create a product list on Topten, a **market assessment** needed to be done.









Findings from the market assessment (2017)

- Products evaluated: 158
- Products with complete information requirements: 8
- Information requirements received upon request to the manufacturer or importer: 67
- Total number of products used in the market assessment for the Topten list: 75
- 89% of products did not comply with the current regulation that is in force! (missing product information)



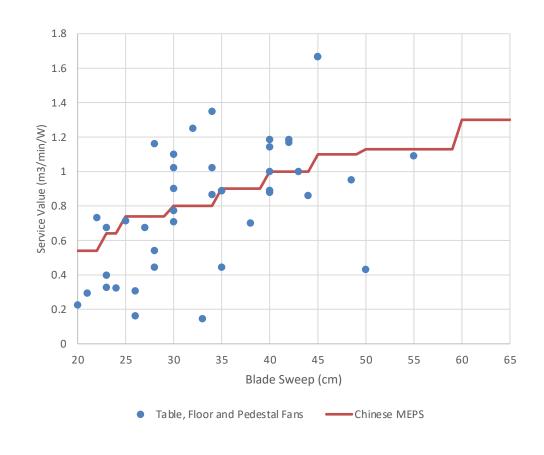






Environmental Dumping from China

- Since 95% of products are imported from China, the energy efficiency of the fans in the sample were compared to the Chinese MEPS.
- Out of the 75 models evaluated, 32 models (42%) did not comply with the Chinese MEPS.
- It is expected that the amount is even higher as there is a reporting bias where good performers tend to report more than bad performers.











Topten Product list with the best comfort fans

- The Topten product list went online with 41 models (2018).
- Topten defined selection criteria per fan type by selecting the 50% of most efficient products according to their Service Value.
- But even with the top efficient 50% of European products, almost ¼ of the products did not comply with the Chinese MEPS (in force since from 2008!).
- In 2021 the Topten list still contained products that do not comply with the Chinese MEPS (9%, 12 models of 123 models).









Policy Recommendations for the EU (2021)

- Environmental dumping can be easily avoided: Align product requirements with those of exporting countries (like China, who has much stricter MEPS, in force since 2008)
 - → The EU should align or introduce more stringent requirements
- Comfort fans were neglected in the review study (2018)
 - → Strong MEPS and an ambitious Energy Label should be included in the revision of Commission Regulation (EU) No 206/2012.
- 52 million units sold in 2020, 1-2 TWh of savings possible
 - → These products should be seriously addressed in their own regulation, not together with ACs and local space heaters









Review process of EC No 206/2012 (2017 - ongoing)

- The preparatory study (2018) did not contain relevant information regarding comfort fans (use of old data from 2008, old measuring standards). Topten provided **additional**, **updated information** during the Consultation Forum and to Policy stakeholders.
- Because of this new information, the Consultation Forum (2021) asked for MEPS and Energy Labelling for comfort fans.
- At the Consultation Forum (2022), a draft for MEPS and Energy labelling was presented.
- Based on market data, Topten was able to show that the thresholds are too low already today (see next slide) and proposed new, more ambitious thresholds for the label and asked for alignment with Chinese MEPS.

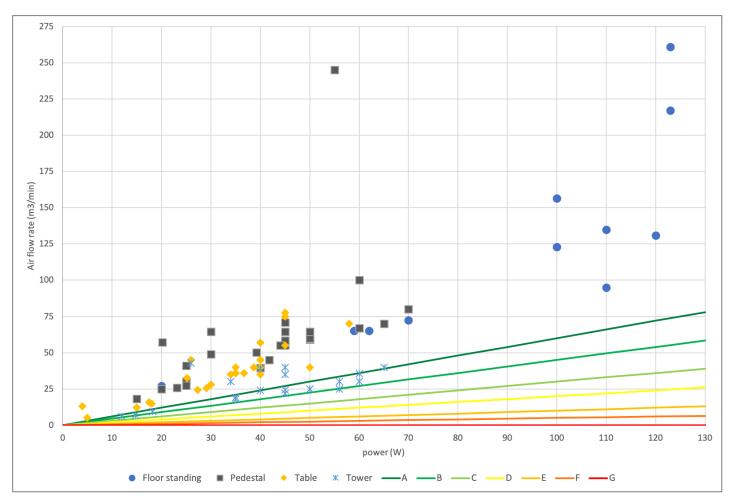








Proposed Energy Label for Comfort Fans (2022)



Most of the models on Topten already now are a lot better than the best class of the proposed Energy Label. Class A should be empty when the label is introduced.

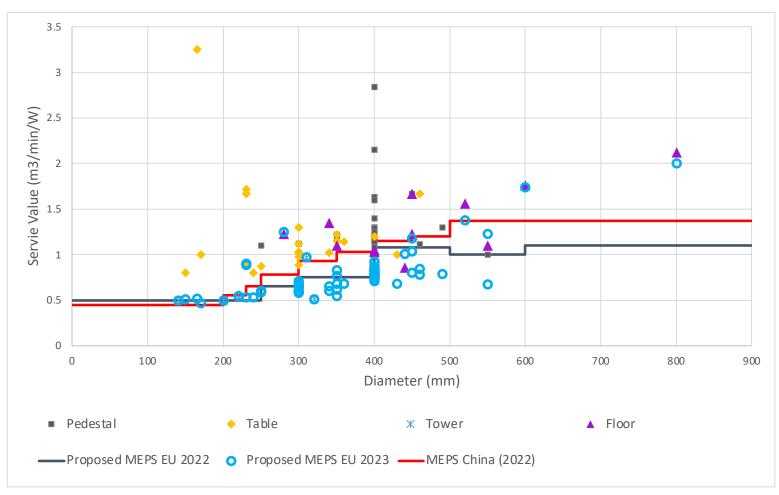








Newest draft EC No 206/2012 (2023)



Even after Topten's input in 2022, MEPS presented in the newest draft on Ecodesign (2023), only 43% of the best models (Topten list) would comply with Chinese MEPS.









How it's going: Summary

- Local subsidy programme as a trigger
 - → Motivation for producers to provide product information.
- Product information on Topten raises awareness in EU
 - → Knowledge about markets, regulations & products allowed Topten to support the policy process
- HACKS enabled Topten to continue the research of market and products
 - → Continuous support at the Consultation Forum with new thresholds and comparative studies (e.g. March 7th 2023)









THANK YOU FOR YOUR ATTENTION!

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HEATING AND COOLING KNOWHOW AND SOLUTIONS



Wrap-up and Conclusions

HACKS Final Event – 14 February 2023











- Although far too slow: market transformation is happening and energy consumption starts reducing
 - Topten is part of this process, supported by European funds within HACKS and national funds.

- Millions of energy consuming products are sold each year –
 HAC equipment, domestic appliances, professional products.
 - Their energy consumption must be courageously framed if Europe wants to fulfil its Paris agreement commitments, and maintain a livable climate.











- The HACKS project will finish soon, but Topten continues!
 - Check out the European platform Topten.eu
 - And the national websites

• Stay tuned for the HACKS report early May 2023 and check out the HACKS deliverables at: https://www.topten.eu/private/page/hacks-deliverables











THANK YOU FOR YOUR ATTENTION!

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